

Based on the **best** job you ever had

Score by placing **A** – Always **M** – Mostly **S** – Sometimes **N** – Never in the box

1. Management were good role models by practicing what they preached
2. Management communicated clear boundaries that didn't move from day to day
3. Staff ideas for improvement were encouraged, listened to and acted upon
4. Management made the personal growth and development of staff a priority
5. Staff had a clear understanding of their roles and responsibilities
6. When things went wrong, management were hard on problems, not on people
7. Regular staff meetings were held where everyone got actively involved
8. Management were good at recruiting people that added value to the business
9. Staff felt valued and that their efforts were appreciated
10. The business was quick and competent at fixing gaps (problems)
11. I felt that I was paid what I was worth

A = 3 **M = 2** **S = 1** **N = 0**

Number of A's _____ x 3 = _____ Add the score _____

Number of M's _____ x 2 = _____

Number of S's _____ x 1 = _____ Multiply x 3= _____ out of 100

Based on the **worst** job you ever had

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